

North Carolina Farmworker Health Program RFA 2024

Track I Goal Guidance

Access Goals

- **Patients:** People who have at least one countable visit during the calendar year. The term “patient” applies to everyone who receives clinic or virtual visits, not just those who receive medical or dental services.
- **Encounters:** Individual interactions between a patient and a licensed or credentialed provider who exercises independent professional judgment in providing services that are documented. Can be in-person or virtual.
- **Case management:** Assisting the patient in the management of their health and social needs through needs assessments, establishment of service plans, and maintenance of referral, tracking, and follow-up systems.
- **Health education:** Dialogue with a patient in an interactive manner to promote knowledge regarding health and healthy behaviors.

Measure	Notes	Monitoring
Total Unduplicated Patients	Total number of patients who received at least one enabling, medical, dental, or behavioral health encounter. Each patient should be counted only once even if they receive multiple encounters.	FHASES (UDS Table 3A)
Enabling Encounters	Number of case management and health education encounters paid for by the service delivery site with NCFHP funding.	FHASES (UDS Table 5)
Dental Encounters - Contract	Dental encounters paid for by the service delivery site with NCFHP funding.	FHASES (UDS Table 5)
Dental Encounters - ECU	Dental encounters provided in partnership with ECU and paid for directly by NCFHP. This measure will not be included as a performance measure in the contract but is used for program planning purposes.	FHASES (UDS Table 5)
Behavioral Health Patients	Number of patients who receive behavioral health (mental health or substance use disorder) encounters.	FHASES (UDS Table 5)
Behavioral Health Encounters	Number of behavioral health encounters paid for by the service delivery site with NCFHP funding.	FHASES (UDS Table 5)

Enabling Quality Goals

- MSFW: Migrant and seasonal farmworkers

Measure	Notes	Monitoring
Health Assessment: % of MSFW patients who are administered the complete health assessment.	Program standard is 75%	FHASES (encounters documented with code HE 100.01)
Mental Health: % of MSFW patients ages 12 and older responding “yes” to one or more initial mental health screening question who are offered a referral or administered full mental health screening.	Goal should be at least 85%	Enabling audit of health assessment documentation
Substance Use Disorder: % of MSFW patients ages 12 and older responding “yes” to alcohol or drug use who are administered full CAGE screening.	Goal should be at least 85%	Enabling audit of health assessment documentation