

# Migrant Seasonal Farm Worker (MSFW) Outreach Worker

## Summary

Title:	Migrant Seasonal Farm Worker (MSFW) Outreach Worker
ID:	1743
Department:	MSFW
Location:	Scotland Neck
Starting Rate:	N/A

## Description

Rural Health Group is seeking a full-time bilingual (English/Spanish) Outreach Worker for our Migrant/Seasonal Farm Worker (MSFW) Program for our "east side" clinics. The clinics in this region include: Enfield, Jackson, Rich Square, Scotland Neck and Whitakers. The position will be based at our Scotland Neck, NC location.

Successful candidate must demonstrate the Rural Health Group Core Competencies, which include:

1. Good Judgment
2. Communication/Customer Service/Teamwork
3. Passion
4. Honesty
5. Responsibility
6. Job-Specific Skill Set

### Job Duties/Responsibilities

- Completes health assessments with farmworkers at farmworker locations to ascertain any service needs.
- Assists with coordination of outreach activities including affiliated projects (e.g., students and University projects).

- Disseminates information to farmworkers regarding clinic services and state and local public services.
- Maintains outreach record-keeping system and assures accurate documentation on all forms.
- Provides case management services (e.g., assessment, referral, follow-up, and re-assessment). May provide direct services (e.g., food, clothing, and over-the-counter medications).
- Participates in health center/clinic staff meetings to provide input.
- Works in accordance with NC Farmworker Health Program grant requirements.
- Maintains computer management data system for purposes of program tracking and data reporting (e.g., FCHASES software).
- Other duties as assigned

### Requirements

- **MUST BE BILINGUAL AND PROFICIENT IN SPANISH TO ENGLISH AND ENGLISH TO SPANISH TRANSLATION - THIS IS A REQUIREMENT FOR THIS POSITION. Must have excellent verbal and written communication skills in English and Spanish. Language assessment required before an offer of employment will be made.**
- Demonstrated cultural sensitivity and commitment to advocacy for cultural diversity.
- Some experience working with vulnerable populations.
- High school diploma or GED
- **Physical Demands: Must be able to sit and/or stand for long periods of time; must be able to withstand all outside climate variables (e.g. heat, farmland, etc.)**
- Must have a flexible schedule and be able to work evenings (typically after 6 pm) and weekends as necessary
- Must have a valid NC Driver's License and proper liability insurance.
- Excellent organizational, telephone and communication skills
- Excellent leadership and teamwork skills
- Ability to work independently as well as part of a team
- Ability to multi-task and work efficiently in a potentially stressful environment
- Ability to apply good judgment when carrying out responsibilities
- Pleasant, professional approach; must be able to work well with the public and provide excellent internal and external customer service
- Ability to establish and maintain positive, effective, professional relationships with patients, providers, coworkers, superiors, state and local agencies, growers, and clients
- Possess knowledge of modern office equipment and Microsoft Office software programs
- Basic computer skills; must be able to quickly learn to use eClinicalWorks electronic health record system to accurately complete the required documentation in patients' records.

- All offers of employment are contingent upon passing post-offer, pre-hire drug screen and successful completion of state and federal background checks (requiring social security number, date of birth, and driver's license number)

EOE. Federal and State Criminal Background Checks and Drug Screen required for all positions. Influenza and COVID-19 vaccinations are a condition of employment.

E-Verify Notice: After accepting employment new hires are required to complete an I-9 form and present documentation of their identity and eligibility to work in the United States.