Documenting COVID-19 Case Management

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Case management activities

When documenting case management related to COVID-19, always use CM100.03 COVID-19 symptoms screening *OR* CM100.04 COVID-19 follow up.

- **CM100.05 COVID-19 health assessment:** Use this code when you complete a COVID-19 health assessment with a patient. *Reminder: You do not need to complete both a COVID-19 health assessment and an initial health assessment (original version). You should choose one based on your site's protocol.*
- **CM100.03 COVID-19 symptoms screening:** Use this code when you screen a patient (via phone/video call or in-person) for COVID-19 symptoms. If applicable, record the date of symptoms onset in the notes and select a COVID-19 status code.
- **CM100.04 COVID-19 follow up:** Use this code for follow up encounters related to COVID-19. *Also select a COVID-19 status code.*

Use the following case management and health education codes as applicable:

- **CM700.10 Health department referral:** Use this code when you refer the farmworker to the health department as part of the COVID-19 outreach protocol. If the health department was notified by someone else do not use this code, but please make a note with the initial assessment code so we know that the health department was notified.
- **CM700.11 911/ER referral:** Use this code if, as part of the COVID-19 outreach protocol, you refer a patient to call 9-1-1 and go to the emergency room.
- **HE900.70 COVID 19 health education:** Use this code if you provide health education about COVID-19. You may use this code with any patient (healthy or symptomatic).

Patient status

For a patient with COVID-19 symptoms or diagnosis, always use ONE of the following codes to document the patient's status at each encounter:

- **CM900.01 suspected:** patients who have COVID-19 symptoms but have not been assessed by a clinical provider.
- **CM900.02 presumed positive:** patients who have COVID-19 symptoms and have been presumed positive for COVID-19 by a clinical provider, but not yet tested.
- **CM900.03 tested positive:** patients who have tested positive for COVID-19.
- **CM900.04 tested negative:** patients who have tested negative for COVID-19.

Use these additional patient status codes as applicable:

- **CM900.0 high risk:** Use this code if, as part of the COVID-19 outreach protocol, you identify the patient as high-risk. This should be used for patients with COVID-19 symptoms who aged 65 years and older, smoke, and/or have chronic conditions.

- **CM900.05 recovered:** Use this code if you have a COVID-19 initial assessment or COVID-19 follow up with a patient who has been without a fever for 72 hours and at least 7 days after initial symptom onset.
- **CM700.12 fatality:** If a patient with suspected or confirmed COVID-19 dies, please document this using a non-credit encounter back-dated to the date of death. When documenting this, record the encounter type as "NON-CREDIT."